



Hollier and Hart

We help people make progress on complex and difficult issues.

Our Principals, Fiona Hollier and Phillip Hart, are Nationally Accredited Mediators.

- Mediation
- Dealing with complex multi-party issues
- Conflict coaching
- Facilitation
- Community / stakeholder engagement
- Team development
- Strategic planning
- Group consultation and decision making processes
- Skills development.

We have supported a wide range of private and public sector organisations in achieving their goals.

For more information:
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We are based in Sydney, Australia, and undertake projects in regional and interstate locations.

Citizens Juries: impartiality gives credibility

Citizen's juries produce highly credible decisions, from well-informed impartial deliberation.

Like a court-room jury, a small representative group hears 'evidence' and considers its 'verdict'.

How it works

A 'jury' of 12-15 people meet over a number of days to examine an issue in depth. Members are carefully selected to ensure a representative cross-section of background and opinion.

The jury hears 'testimonies' from a range of 'expert witnesses', who bring a wealth of insight and perspectives, carefully balanced so that all sides of the issue get a fair hearing.

The jury members then withdraw to develop their response to the issue, through focussed in-depth discussion, moderated by an independent facilitator.

At the end of its deliberations, the jury presents its recommendations, substantiated by its reasoning.

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- ✓ **Rapid outcomes**
 - ✓ **Cost effective**
 - ✓ **Demonstrably unbiased**

Citizens Juries have been used all over the world, on a wide range of issues ranging from policy and planning to infrastructure development and energy supply.

When to use a Citizens Jury

- ✓ To reach robust, well-informed decisions about complex issues
- ✓ To help all interested parties put their case fairly and equally
- ✓ To find out what the broader community would think if it had the time and resources to become well-informed about the issue at hand
- ✓ To strengthen the legitimacy of decisions and policy, through as transparent a process as possible
- ✓ To focus media and public attention
- ✓ To encourage buy-in and ownership of decisions or policy.

Key Principles

A Citizens Jury is:

- **Representative** – To encourage open and independent thinking, jury members are selected who span a range of backgrounds & perspectives
- **Educative** – Experts and interested parties systematically inform the jury members about the issue
- **Impartial** – all sides are heard equally and fairly
- **Deliberative** – Jury members test and challenge their prior assumptions and perceptions
- **Productive** – the process is guided so that the jury reaches well-substantiated conclusions.